



Congratulations on your new Flames hair extensions! Please follow the guide below to ensure that your hair extensions are properly cared for. Please contact us if you have any questions or are unsure of anything.

- Shampoo the hair extension hairstyle no less than 24 hours after application.
- Before shampooing the hair extension hairstyle brush the hair with a loop brush.
- Begin brushing the ends of the hairstyle in downward strokes, moving up the hair until finally placing the brush at the root area and brushing thoroughly and firmly from the root through to the ends.
- Shampoo at least twice a week. This is to ensure that natural oils do not build up at the scalp area. This natural oil is called sebum. Sebum is an acid solution, sitting on the pH scale between 4.5 and 5.5 and can break down some of the polymer resins or bond adhesives attaching the extension in place.
- Use the recommended cleansing and conditioning products. We recommend Keune Extension care.
- Wet the natural hair and extension hair together. Apply the clarifying shampoo throughout the hairstyle. Using fingertips massage the shampoo gently at the scalp area and stroke the shampoo into the extension hair to the tips. Rinse the hair thoroughly using clean running water and gently squeeze the extension hairstyle to remove excess water.
- Apply conditioner, if applicable, through the mid-lengths and ends of the extension hairstyle. Avoid applying conditioner to the root area or on the bonds that attach the extensions.
- Stroke the conditioner into the extension hairstyle in downward movements. Leave the conditioner on the hair for the required time then rinse the hair thoroughly using clean running water. Gently squeeze the extension hair to remove excess water.
- After shampooing and conditioning the extension hair, wrap a towel around the hair and pat gently to remove excess water.

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- If applicable, apply a pH-balanced rinse into the mid-lengths and ends of the extension hair. Use an applicator spray bottle.
- Once the rinse has been applied, separate the extensions at the root area before drying. This ensures that the bonds do not stick together and that any loose hairs that may be in the root area are not tangled and entwined with neighbouring extension.
- Use a hairdryer on a warm heat and dry the bonded root area immediately.
- Once the root and the bonds are dry brush the extensions gently from the ends towards the root area in a downward direction.
- Hair extensions must be completely dry and placed in a loose plait secured with a covered band on the ends before going to bed at night.
- Always hold extensions at the root area when brushing to avoid unnecessary tension at the roots. Do not apply unnecessary tension to the bonded extension areas by tying ponytails too tight.
- Do not backcomb or backbrush extension hair as the cuticle layers will interlock and tangling will occur.
- We recommend you schedule a tidy-up appointment 4-6 weeks after the extension application. This service includes a shampoo, cut or trim as well as styling. At this point the bonds will be checked and repairs made if necessary.
- Schedule followup visits every three months to have your extensions removed, re-bonded, and put back in.

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